



IRC VIRGINIA

INTERPRETER SERVICES

The IRC in Virginia's (IRC VA) Interpreter Services is founded upon IRC's core values of **Integrity, Accountability, Service and Equality**. IRC is a registered 501(c)(3) **nonprofit** that provides professional interpretation services. In addition to providing language assistance to its own clients, IRC VA Interpreter Services program has served a wide range of community partners for over two decades including publicly funded agencies, such as local departments of social services, schools, and courts as well as private businesses such as law offices and employers. IRC interpreters speak over **20 languages** such as Dari, Pashto, Swahili, Kinyarwanda, French, Spanish, Burmese, Rohingya, Karen, Arabic, Ukrainian, Russian, Vietnamese, Chinese and Korean. We work with **70 community groups**, supporting language access for **local agencies** and **health service providers**. IRC operates under a **Certificate of Liability Insurance**.

Interpreter Services

IRC VA Interpreter Services provides **in-person interpretation services** in various settings in and around Richmond and Charlottesville, as well as **over the phone** and **video interpretation services**. Our interpreter services **administrative team** consists of bilingual professionals who are available to support our customers whenever they have a question, a request, or need any **assistance**. Customers use a convenient **online scheduling platform** that enables users to plan ahead, put in their request for services including task specific guidance as needed as well as set aside time for pre-session or post-session meetings with the interpreter.

IRC Interpreters

At IRC, our interpreters are thoroughly trained by us unless they already possess a recognized interpretation certification or an accredited advanced language degree. IRC training courses are designed by **certified Interpreter Trainers** using **licensed training materials**. Our **trainings** include many aspects such as

- Ethics and conduct
- Mediation and culture
- Standards of practice
- Interpreter skills
- Community services
- IRC procedures

All IRC interpreters are required to **pass a background check** as a part of their onboarding process.

Some of IRC's Community Partners

- UVA Health Systems
- Child Health Partnership
- Family Dermatology of Albemarle
- UVA School of Nursing
- Community Dental Center
- Northridge Internal Medicine

To learn more about **contracting** IRC's interpreter services and provide your patients with **high-quality, culturally appropriate** interpretation, **contact Filiz Babalik now at Filiz.Babalik@rescue.org**.